



Remote Connectivity for eCW Support Remote Connectivity for Locally Hosted clients with remote sites

<i>No. of Concurrent Users Sharing this connection</i>	<i>Recommended Download Speed</i>	<i>Recommended Upload Speed</i>
<i>1 – 10 concurrent users</i>	<i>768 Kb/s</i>	<i>768 Kb/s</i>
<i>11-20 concurrent users</i>	<i>768 Kb/s Fractional T1 to T1</i>	<i>768 Kb/s Fractional T1 to T1</i>
<i>21-60 concurrent users</i>	<i>Full T1 or equivalent*</i>	<i>Full T1 or equivalent*</i>

The client's Internet Service Provider (ISP) can provide details on the connection speeds. Note: depending on the type of practice and type of user staff, the required speeds may vary. These numbers are based on best practices implemented in eCW's data centers. Contact eClinicalWorks for requirements for more than 60 concurrent users.

Remote Connectivity for SaaS Deployment

<i>No. of Concurrent Users Sharing this connection</i>	<i>Recommended Download Speed</i>	<i>Recommended Upload Speed</i>
<i>1 – 10 concurrent users</i>	<i>768 Kb/s</i>	<i>768 Kb/s</i>
<i>11-20 concurrent users</i>	<i>768 Kb/s Fractional T1 to T1</i>	<i>768 Kb/s Fractional T1 to T1</i>
<i>21-60 concurrent users</i>	<i>Full T1 or equivalent*</i>	<i>Full T1 or equivalent*</i>

The client's Internet Service Provider (ISP) can provide details on the connection speeds. Note: depending on the type of practice and type of user staff, the required speeds may vary. These numbers are based on best practices implemented in eCW's data centers. Contact eClinicalWorks for requirements for more than 60 concurrent users.

**Bandwidth rates can vary considerably at higher user counts per location based on type of usage, type of user, and type of specialty*